

RETURN/EXCHANGE form*

First name and last name:.....

Street house/ flat number:.....

Post Code/ City/Country.....

telephone number, e-mail address



Return/Exchange of goods:

The customer can return or exchange the purchased goods without giving a reason, within 14 days of receiving the package.

Returned or exchanged goods must not show signs of use.

To return or exchange a product:

- complete the Return / Exchange Form,
- send the completed Return / Exchange Form , goods and the receipt from the cash register to the following address:

Wika, ul. Jaroszyka 3, 10-687 Olsztyn/Poland

I hereby inform you that in accordance with the wording of para. 1. point V. of the Regulations withdraw from the sale contract concluded on on the basis of a cash register receipt / VAT invoice No.in the subject (name of the good, number of items should be provided):

NAME	QUANTITY	PRICE	VALUE

date and customer signature

date and signature of the recipient

Reason for return/exchange: *

1. The product does not meet my expectations ☐ 2. The wrong size ☐

Form of reimbursement of the returned goods:

1. Discount voucher to be used in the wika.pl store ☐ 2. Bank transfer ☐

Bank account number:

[illegible]

Swift Code:

Exchange for other goods (what):.....

Returns / exchanges are not subject to:

- a) cut to order: materials, tassels, feathers, sewing accessories;
 - b) open packaging for zircons (single grossy stones);
 - c) decorated to order, e.g. shirts, belts;
 - d) shoes for special orders;
 - e) custom-made dance costumes;
- Goods returned or exchanged should not have traces of usability, e.g. sweat, perfume, cream, etc.

Complaints are not subject to:

- ✓ for dance shoes: mechanical damage caused during the use of footwear, e.g. abrasions, wear, tears, cuts, etc., as well as natural footwear wear, e.g. wear of bottoms, wear of boots, wiping of inserts, discoloration resulting from soaking or sweating, deformation caused by fitting the footwear to the foot, unless they are caused by a defect in the purchased goods.
- ✓ for dance shirts: discoloration of material resulting from washing the shirt not in accordance with the washing instructions.

Detailed information on returns, exchanges and complaints can be found at wika.pl in the Regulations.